

Upgrading process for Room Display 4/5 to Room Display 6

To minimize administration, strictly follow these steps to **upgrade** to Room Display 6:

Step	Action required	Comments
1	Order upgrade: info@gogetcorp.com	
2	Pay for the upgrade	
3	Copy all critical settings to a text document, eg Room names, image URLs for logo and background, EWS, service account, room resource addresses.	The clone tool can only be used <i>within</i> the same Room Display generation, NOT between (ie not between Room Display 4/5 and Room Display 6)
4	Uninstall Room Display 4/5 on your display unit.	This is very important. You may need to force stop and uninstall app from “Apps” under Android OS settings.
5	Install Room Display 6	Download Room Display 6 to your display from Google Play or by direct download at https://www.gogetcorp.com/support/#Downloads
6	Email a list of all your old Room Display 4/5 licenses to info@gogetcorp.com . You find the licenses for each respective display under <i>My units</i> , see red mark in below image.	Licenses will be disabled remotely, so make sure you have copied all vital information as this process is irreversible. After the old Room Display 4/5 licenses have been disabled, you will get a new Room Display 6 voucher by email or directly to your Room Display Center account.
7	Redeem your new Room Display 6 voucher key.	
8	Re-configure your display under My units.	
9	Start Room Display 6 and pair your device by connecting to Room Display Center.	Use the same Room Display Center credentials.
10	Upgrade to Room Display 6 is completed.	